

# Lancaster University Student Contract for new and continuing students registering in 2023-24

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## Contract Terms

### 1. Definitions

University/we/us/our	means Lancaster University
You	means you, the student, as potential applicant, applicant, preregistered and registered student. Students include University undergraduate students, postgraduate taught students and postgraduate research students. References to “your” will be interpreted accordingly.
Programme	means your course of study or research.
Year of entry:	means the academic year in which you register or re-register on your programme of study, starting from the 1 August of the relevant year.
Contract Terms:	means the following, together <ol style="list-style-type: none"><li>the terms and conditions set out in this document headed Lancaster University Student Contract for new and continuing students registering in 2023 (the “Student Contract”);</li><li>the terms of your student offer and other relevant course information provided to you;</li><li>the University’s Regulations, guidelines, rules, codes of practice, policies and procedures and other documents found at <a href="https://www.lancaster.ac.uk/study/important-information/terms-and-conditions-for-students/">https://www.lancaster.ac.uk/study/important-information/terms-and-conditions-for-students/</a>.</li></ol>

### 2. The Contract Terms establish the legal relationship between you and the University.

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18. Offers of a place on a course may contain condition(s) of entry. Any condition(s) of entry to the University included in an offer shall be valid for the academic year of entry you have applied for. Should an offer be deferred beyond that academic year, such condition(s) may be subject to reasonable changes as determined by the University. Any such changes will be communicated to you at the point your deferral request is accepted
19. As part of your programme you may study as part of your degree from Lancaster University at approved exchange partners of the University or one of the University's overseas campuses. The University's rules and regulations relating to the academic standards, monitoring, progression and assessment of your award, which also includes interruption, withdrawal, complaints and appeals, will apply even when you are studying in another location. You will therefore have to continue to engage with the University in accordance with the University's required processes and procedures whilst you are studying away from the University. You may also have to agree to terms and conditions of the other party which will also be applicable to you whilst you are at that location, for example, the terms and conditions of a visiting student. Further information regarding overseas study placements, including the application process and fees, can be found on the [\\_\\_\\_\\_\\_](#)
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## Academic Appeals Procedure

34. The University's regulations and procedures in relation to academic appeals are available in the Manual of Academic Regulations and Procedures (MARP). Detailed

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sanction for a relevant offence, the determination of any sanction imposed may take into account completion/non-completion of these modules.

## Code of Conduct on Protests

43. The Code of Conduct on Protests sets out the University's approach to

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## Other contracts

47. Your rights and obligations with regard to University services can be found on the relevant services webpages. These will be subject to separate agreements. In particular, please note the user arrangements for the following key services:
- Accommodation <https://www.lancaster.ac.uk/accommodation/terms-and-conditions/>;
  - Catering contracts <https://portal.lancaster.ac.uk/ask/freedomcard/>;
  - Preschool Centre: <https://www.lancaster.ac.uk/preschool/aboutus/useful-information/terms-conditions/>;
  - Sports Centre Membership <https://www.lancaster.ac.uk/media/lancaster-university/contentassets/documents/sports/MembershipTCs2020.pdf>.

## Personal Light Electric Vehicles

48. Under the UK Road Traffic Act, privately owned electric scooters and electric skateboards are illegal to use on UK highways. This includes public roads, pavements and cycle paths. To maximise road safety and legal compliance, the use of electric scooters and electric skateboards is not permitted on campus. This applies whether on campus roads, cycle paths, footpaths or other pedestrian areas.

## Visas and immigration

49. If you are a national of a country that is or becomes subject to UK immigration control, you will need to provide evidence at the point of registration and whenever requested by the University during your programme that
- you have a valid immigration status which permits you to undertake and continue your proposed programme at the University; and
  - you have clearance under the Academic Technology Approval Scheme (ATAS) if

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## Delivery, changes and disclaimer

50. The University undertakes forward planning and, ordinarily, where a decision is taken to cease providing a course or module, or to withdraw from provision at a particular location, registered students currently on course will be taught to the conclusion of



such as acts of God, war, terrorism, industrial disputes (including disputes involving the University's employees typically where the University does not have reasonable control, for example, in a General Strike concerning the state pension), fire or flood caused by something other than the University's negligence, storm, a new pandemic or other epidemic or a change or adverse development in an existing pandemic or other epidemic, a new law or Government restriction or a change in an existing law or Government restriction and national emergencies (these are collectively known as "Force Majeure Events"). However, should the University be subject to a Force Majeure Event, it will take reasonable steps to minimise the disruption to your studies.

- d. The University shall not be liable for any proportion(s) of any loss or other liability caused, whether in whole or in part, by any such event.

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## Consumer rights

55. Further guidance on your consumer rights as a student are on the Students' Consumer Rights page at <https://www.lancaster.ac.uk/study/undergraduate/admissions/terms-and-conditions-for-students/studentsconsumerrights/>.

## Our right to make changes to our regulations and policies

56. The University may need or wish to make changes to the regulations and/or policies linked to from this contract for a number of reasons. We will ensure that any important changes to such documents are notified to students. You agree that we can make changes:
- x if those changes are reasonable and will help the University to maintain or improve good governance, good order or efficient operations (for example, if we have to make changes for health and safety or security reasons or with respect to new or unforeseen challenges);
  - x to comply with the requirements of law or a governmental authority, regulator or accrediting body; or
  - x if the change is agreed to be in the interests of the student body generally following consultation with student representatives.

## How the agreement under the Contract Terms may end

57. The University may terminate your agreement under the Contract Terms
- a. You do not meet, or cease to meet, any condition(s) of the offer to study at the University;
  - b. You do not register with the University in accordance with the Contract Terms;
  - c. You require a visa to enable you to be in the UK to study, but you are not in possession of the required or correct visa or immigration permission to study on your course at the University, or you fail to meet the requirements of your visa;
  - d. The University has reason to believe that you have not supplied accurate and complete information and/or have supplied false or misleading information relating to your application to the University or relevant changes in your circumstances (i.e. criminal convictions);
  - e. Your academic performance is not satisfactory as specified in the relevant section of the Manual of Academic Regulations and Procedures. The University has complied with its procedure around unsatisfactory performance (see: <https://portal.lancaster.ac.uk/ask/marp/>).

f. You are excluded from the University for breach of the academic or non

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